

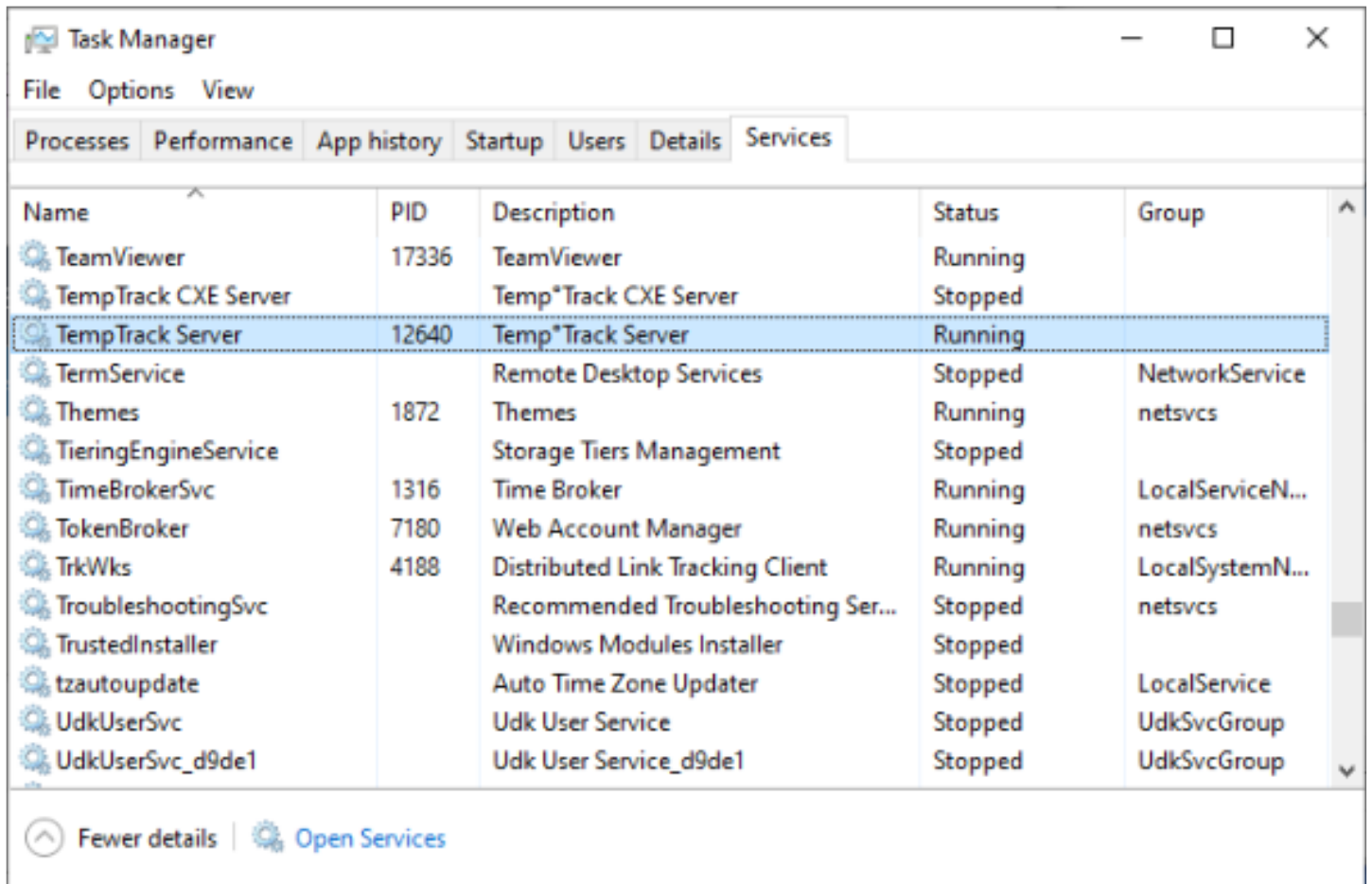


Software Upgrade Instructions (Flash Player Fix)

TempTrack has used Flash Player in the past, an Adobe product for generating graphs and historical data for reports. Flash Player has been retired by Adobe, so these instructions detail how to perform a software upgrade to your existing TempTrack software that uses Flash Player. When the upgrade is completed, all reports and charts will generate without any problems.

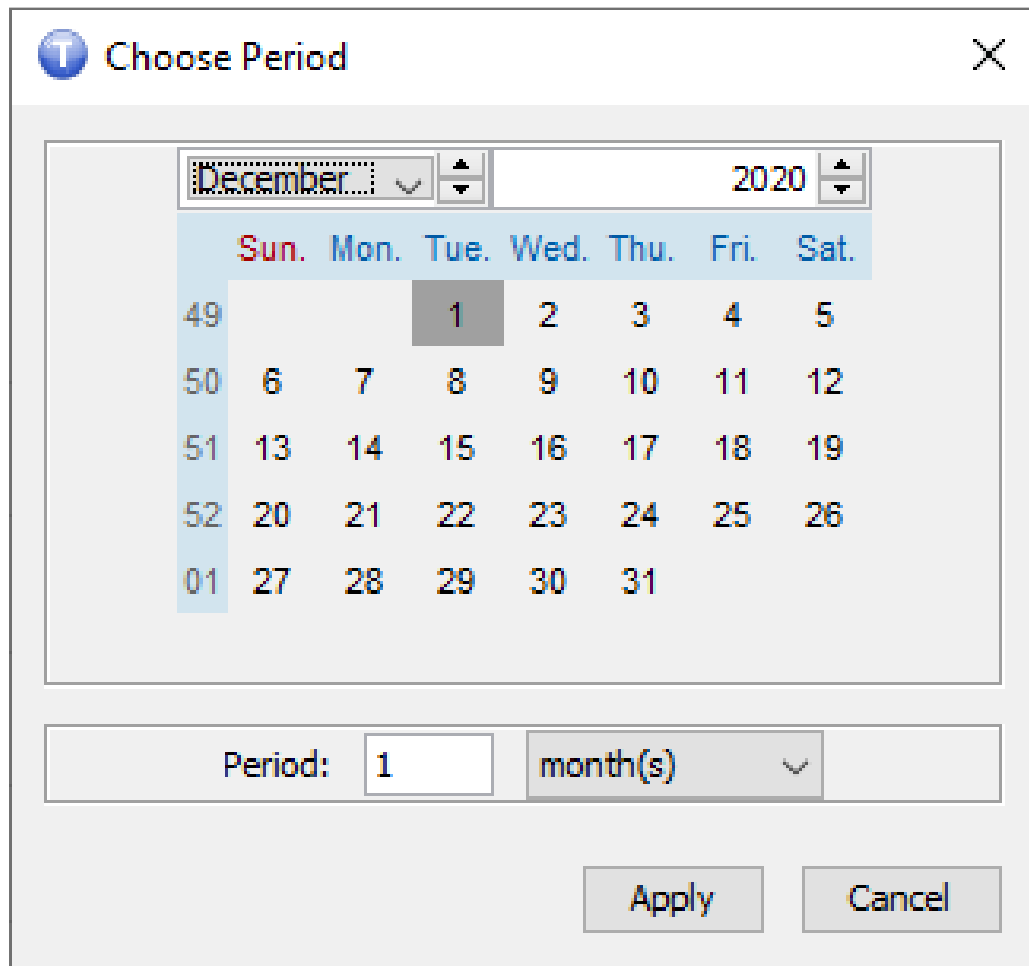
Please contact us at support@temptrack.com.au or on 1300 871 223 if you require assistance.

1. Download the latest software version installer from www.temptrack.com.au/updates.
2. Download the Quick installation Guide for instructions if you are not familiar with installing the TempTrack software.
3. Prior to upgrading, check the TempTrack software version that is currently running. From the TempTrack user interface, Go to Help, About.
4. Shut down the TempTrack server service. Open the Task manager, Services and select the TempTrack service. Right click and select Stop. Wait till the status changes to Stopped.



5. Run the new installer for the latest software version and follow the screen instructions to install the latest version.
6. For software versions installed that 1.11.x or earlier than this, uninstall the TempTrack software. Once it is uninstalled, run the new installer for the latest software version and follow the instructions to install the latest version.

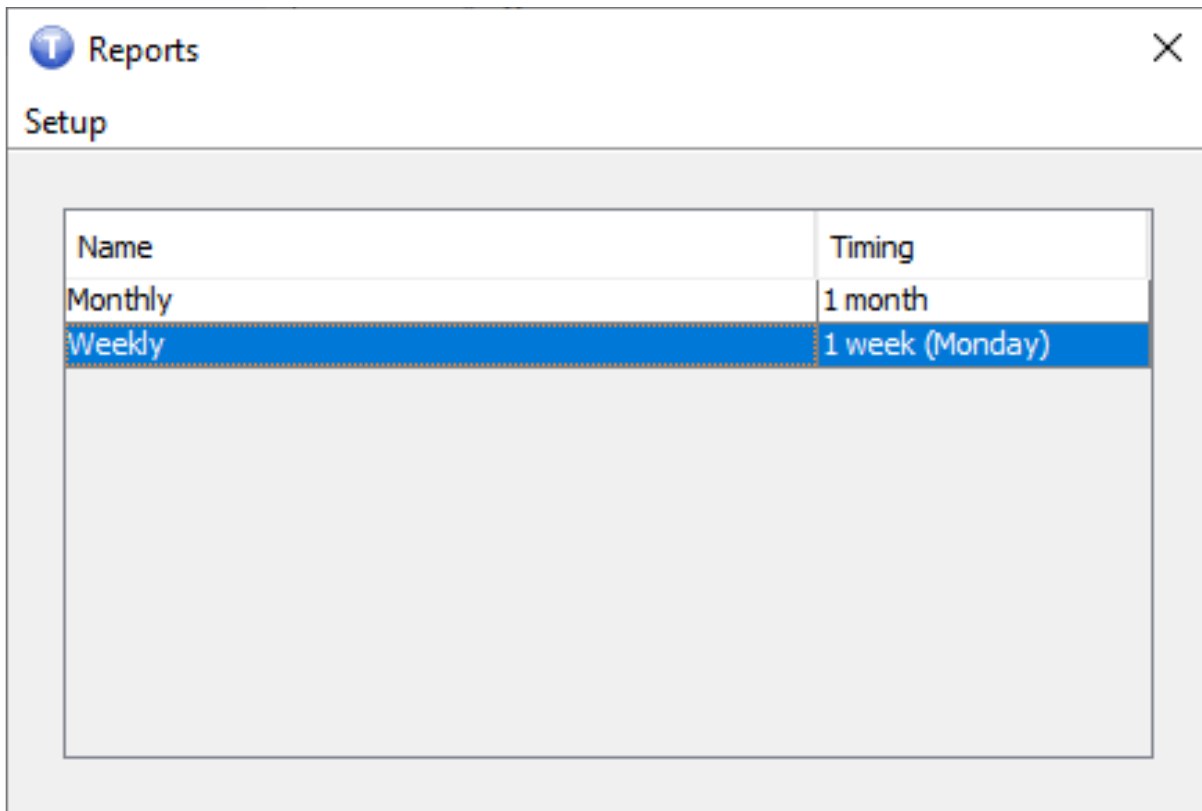
7. Once the new software has been installed, perform the following checks.
 - a. Check that sensor chart is displayed correctly.
 - Click on sensor to view sensor chart.
 - b. Check that historical data can be viewed.
 - From sensor chart, select the time period prior to last 2 weeks, e.g.



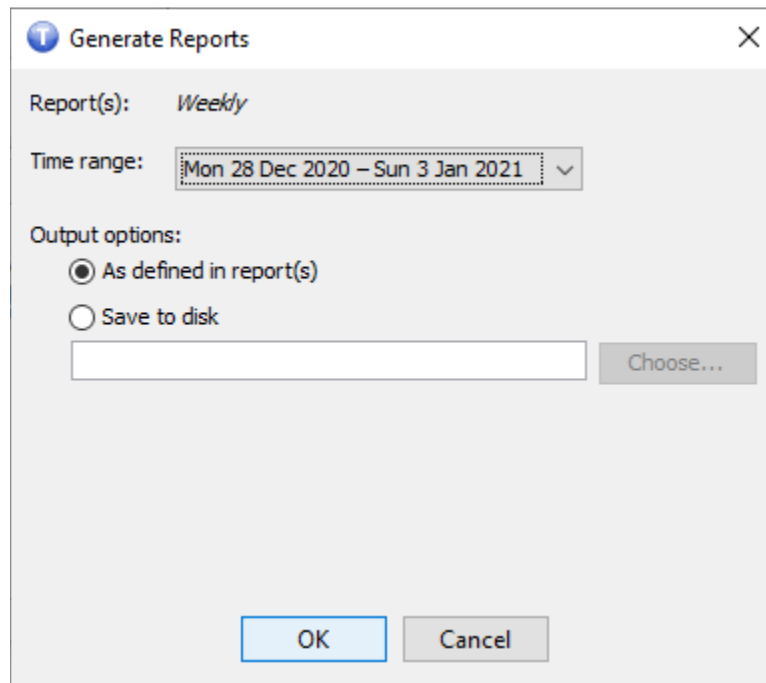
- Check that graph is displayed with correct time intervals.

- c. Check that Reports can be generated if automated reports have been set up, generate report manually.

- Go to File, Reports, and select a report.

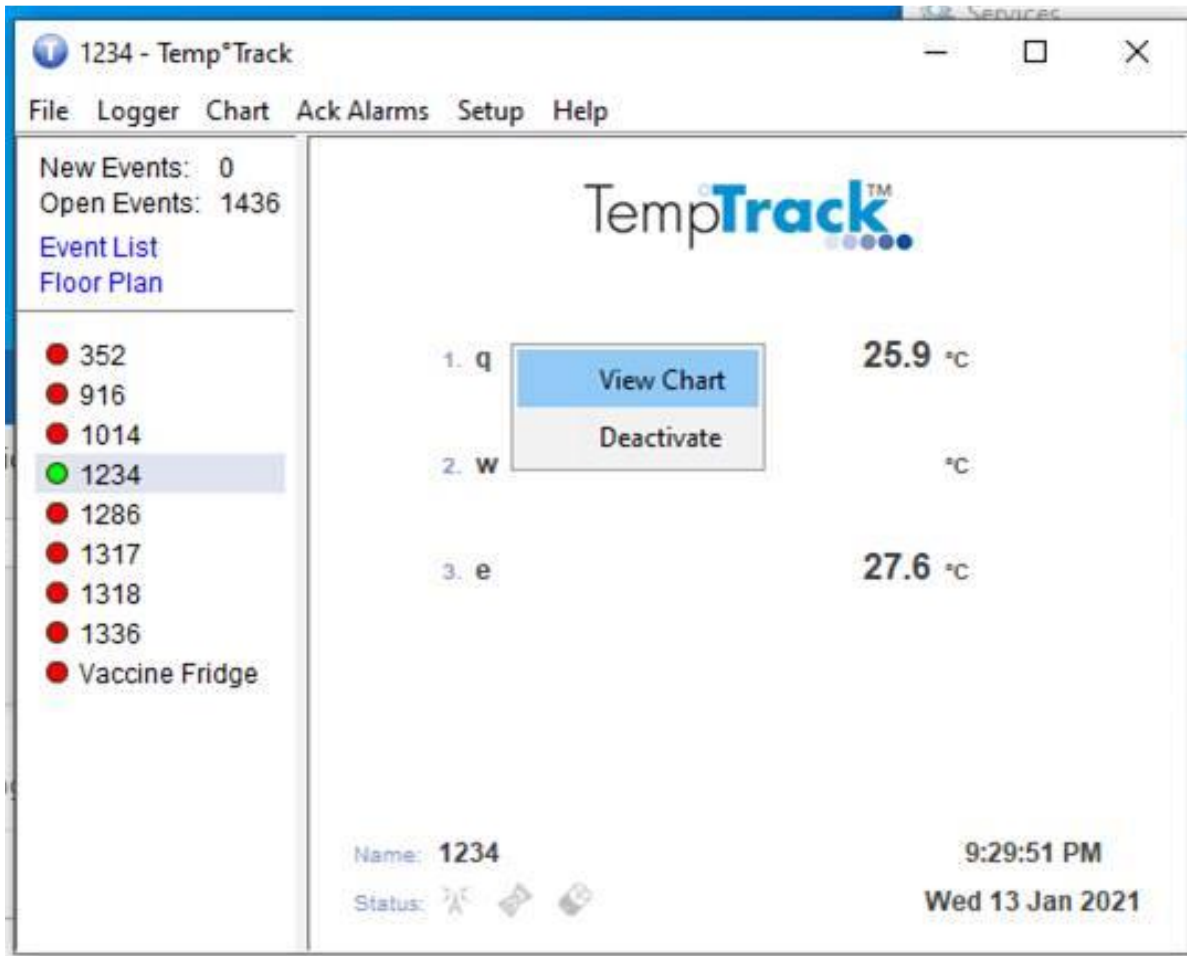


- Right click on report and select Generate report and select a suitable time range.



- Click OK and check that the report is created.

- d. Check that automated reports are generated at next cycle. Create a test report and set to 1 hour. Check that report is generated after 1 hour.
- e. Check that sensors are not deactivated after software upgrade.
 - Move the mouse over the sensor and Right click on the sensor and check that the sensor has not been deactivated. If sensor status is displayed as Deactivate, sensor is active. If sensor status is displayed as Activate, click on Activate to activate sensor.



- f. Check that email alerting is functioning if enabled.
 - Go to Setup, System setup, Email Alert and click on the Test button. A test email should be sent out successfully.
 - Generate an out-of-range condition. Go to Setup, Logger Setup, Sensor limits to change the upper/lower limit so sensor reading will exceed the alarm threshold. Go to Sensor Timing and change the alarm delay to 1 minute to enable an alarm to be triggered with minimal delay. With email alerting enabled, check that email alert is sent.
 - Reset the Alarm Delay and sensor limits to original settings.
- g. Check that SMS alerting is functioning if enabled.

- Go to Setup, System setup, SMS Alert and click on the Test button. A test SMS should be sent out successfully.
- Generate an out-of-range condition. Go to Setup, Logger Setup, Sensor limits to change the upper/lower limit so sensor reading will exceed the alarm threshold. Go to Sensor Timing and change the alarm delay to 1 minute to enable an alarm to be triggered with minimal delay. With SMS alerting enabled, check that email alert is sent.
- Reset the Alarm Delay and sensor limits to original settings.